**ANKIT BHARDWAJ**

Mainframe Developer |Production Support| HCL Technologies

+91 9790718128 | ankitbhrdwaj76@gmail.com

**PROFESSIONAL SUMMARY:**

* Totally 3+ years of IT experience in Z/OS Mainframe TSO environments developing in COBOL, JCL, DB2, Easytrieve, VASM and Control-M in Mainframe platform.
* 1 year of experience as a Mainframe Developer of COBOL, JCL, DB2, VSAM and Integration system like SCM.
* 2 years of experience as a Mainframe Production support engineer, in charge of the batch process using JCL, Cobol and DB2 systems and working with service-oriented software to handle tickets and incidents manager for support requirements.
* Worked in client location (Mexico) for 1 year as Mainframe developer and support engineer.
* Have good experience in using Agile methodology with iterative software development.
* Quick learner and adaptable to new technologies in short time.
* Possess strong problem-solving skills with good ability to follow project standards.
* Good analytical and communication skills and ability to work independently with minimal supervision and great team player.

**TECHNICAL SKILLS:**

* **Languages:** COBOL, JCL and Easytrieve
* **Tools & IDEs:** TSO, ISPF, WSF2, File Manager, SDSF, CMS, Control M, Service Now
* **Databases:** DB2, SPFUI, VSAM, and MySQL
* **Operating system:** Z/OS, Windows Family
* **Version Control:** SCM
* **SDLC Methodologies:** Agile

**EDUCATION QUALIFICATION:**

* Bachelor’s degree in Computer Science - Sathyabama University -2020
* Intermediate at Sri Narayana Jr college – 2016
* S.S.C at DAV Public School - 2014

**WORK EXPERIENCE:**

* Working as a Senior Software Engineer in HCL technologies since Aug 2020

**Project #1:** CBT (Corporate Business Transaction)

Client: USAA (United Services Automobile Association)

Description:The United Services Automobile Association (USAA) is a [San Antonio](https://en.wikipedia.org/wiki/San_Antonio" \o "San Antonio)-based [Fortune 500](https://en.wikipedia.org/wiki/Fortune_500" \o "Fortune 500) diversified [financial services](https://en.wikipedia.org/wiki/Financial_services" \o "Financial services) group of companies including a [Texas Department of Insurance](https://en.wikipedia.org/wiki/Texas_Department_of_Insurance" \o "Texas Department of Insurance)-regulated [reciprocal inter-insurance exchange](https://en.wikipedia.org/wiki/Reciprocal_inter-insurance_exchange" \o "Reciprocal inter-insurance exchange) and subsidiaries offering banking, investing, and insurance to people and families who serve, or served, in the [United States Armed Forces](https://en.wikipedia.org/wiki/United_States_Armed_Forces" \o "United States Armed Forces). USAA offers a range of [personal property and casualty](https://en.wikipedia.org/wiki/Personal_property_and_casualty" \o "Personal property and casualty) (P&C) insurance, including [automobile insurance](https://en.wikipedia.org/wiki/Automobile_insurance" \o "Automobile insurance), USAA provides [whole life insurance](https://en.wikipedia.org/wiki/Whole_life_insurance" \o "Whole life insurance), [term life insurance](https://en.wikipedia.org/wiki/Term_life_insurance" \o "Term life insurance), and [annuities](https://en.wikipedia.org/wiki/Annuity_(financial_contracts)" \o "Annuity (financial contracts)). Banking services are provided by USAA Federal Savings Bank. Banking services can be accessed in person, by mail, by phone, or through the internet.

Role: Senior Software Production Support Engineer

Responsibilities:

* 24x7 on-call rotation (Mexico, USA, India)
* Analyzing the most common bugs which are coming in batch/online cycle.
* Monitoring batch cycle, and make sure Batch is completed within SLA.
* Joined and hosted major incident calls and postmortem meetings.
* Providing pre and post validations during the maintenance activity times to maintain stability of the system.
* Working on the incidents which are reported, Provide work around and quick resolution.
* Preparing status reports.
* Creating the wiki pages for all the issues and batch abends reported.
* Guided and trained the new joiners in our team.

Environment: COBOL, JCL, Easytrieve, VSAM, Control-M, Service now, SCM, File Manager, CMS.

**Project #2:** Employee ID Expansion

Client: USAA (United Services Automobile Association)

Description: Because Employee ID is so embedded in all our data stores, and the Employee ID fields on all platforms on all data stores except for IMS databases and any affected Host application flat files will be converted to five (or more) character positions, there are obvious data manipulation issues for this field. The Employee ID Expansion program has created a utility to be used by host-based applications to set and check an EMPID called “MUEIDUTS”. This is an Assembler executable that can be called dynamically using the USATUTL/UTLTUSA application-to-application interface. A series of functions are available within this utility to ease the conversion process, as well as house all future business logic related to the EMPID data element.

Role: Mainframe Developer

Responsibilities:

* Participated in Requirement gathering sessions and understand the user requirements.
* Analyze the client specifications to identify the changes required and assess the dependencies and risks.
* Carry out Effort Estimation for the deliverable.
* Translate Business specifications into Technical Requirements.
* Develop High Level Design and Low-level Design documents from the requirement specification documents.
* Take care of coding the programs, JCLs, PROC, copybooks, parms.
* Created the test documents and involved in unit testing.

Environment: JCL, Easytrieve, VSAM, SCM.

**Achievements & Certificates:**

AWS Cloud Practitioner(2022)

Red Hat Certified system Administrator(2019)